

Payment Policies and Expectations

Because each patient's dental needs are unique, we are unable to provide an accurate cost estimate for treatment until a patient is evaluated through an initial exam by our clinic. During the initial exam, our providers will discuss treatment recommendations. An outline of approximate costs of a treatment plan will be sent to you.

Payment for your dental treatment is due at each appointment. We accept cash, personal check, MasterCard, Visa, and debit cards, as payment options. We do not offer payment programs or a "sliding fee scale." The out-of-pocket cost of your dental care will vary by the type of treatment and your insurance plan.

As a courtesy to our patients, we will submit your dental benefit claim to many dental insurance carriers. We must have your insurance information before your first appointment: **subscriber first and last name, dental insurance ID number, subscriber date of birth, and insurance dental provider phone number.** Most insurance plans pay only a portion of dental treatment charges, and your coinsurance payment for the balance of the fees charged will be due at each appointment.

Please download the insurance information form. Some dental insurance companies LWTech participates in:

- Delta Dental
- Premera Blue Cross WA dental
- MetLife dental
- Cigna dental
- Aetna dental
- United Healthcare dental
 - Medicare Advantage dental
- Community Healthcare of WA
- Provider One (WA Apple dental)

All LWTech dental patients are expected to:

- Provide complete and accurate information, including your full name, address, telephone number, date of birth, and insurance carrier.
- Provide accurate information about your dental and medical history.
- Provide detailed and timely information regarding any changes in your health condition.
- Be considerate and respectful of visitors, other patients, faculty, students, residents, and staff members and abide by all LWTech rules and safety regulations.
- Ask questions when you do not understand information or instructions about your dental care.
- Fulfill financial obligations for care and services.
- Keep appointments, be on time for appointments, and to call your LWTech provider in a timely manner if you cannot keep your appointments.
- Have access to a primary care dentist. LWTech is not able to serve as your primary dental care office because of our limited hours and services.