Taking a Respondus LockDown Browser Quiz in Canvas

Instructions for students

Introduction

Respondus LockDown Browser™ is a secure browser only intended for use while taking quizzes in Canvas courses that have been specially set up to require the use of Respondus LockDown Browser. The quiz won’t be accessible with a standard web browser. Respondus LockDown Browser prevents you from printing, copying, going to another website, instant messaging, or accessing other applications during a quiz. For questions or help, contact eLearning at (425) 739-8137 or elearning@lwtech.edu.

Installing the Respondus LockDown Browser software is necessary

Students will need to either work on a campus computer that already has Respondus LockDown Browser installed, or install Respondus LockDown Browser on their own computer. Respondus LockDown Browser cannot be used on mobile devices. If a Canvas quiz requires Respondus LockDown Browser, it will alert students and provide a link to download the software as illustrated below:

Taking a Canvas quiz that requires Respondus LockDown Browser

Follow these steps to start Respondus LockDown Browser and to take a Canvas quiz.

1) Close all programs, unless one is used to connect you to the Internet.
2) Start Respondus LockDown Browser. For Windows users, locate the “LockDown Browser” shortcut on the desktop and double-click it. Alternatively, click “Start” in Windows, select “Programs,” select “Respondus,” and then click “Respondus LockDown Browser.” For Macintosh users, launch “LockDown Browser” from the Applications folder.
3) Upon starting, the browser will go to LWTech’s login page for Canvas. A warning message may appear indicating that one or more applications must first be exited, such as an instant messaging application. The browser will offer to close the applications for the user. Alternatively, the browser can be exited and the blocked application can be closed manually before restarting the browser.
4) Log into Canvas by entering your user name and password. Select the appropriate course and then navigate to the quiz.
5) Click the “Take the Quiz” button to continue.

Once the quiz has been started, you will be unable to exit the exam until the “Finish” button is clicked.